

THE CHEDI

ANDERMATT, SWITZERLAND

GUEST INFORMATION

The Chedi Andermatt strictly follows the recommendations and regulations of the Federal Council to contain the virus. Therefore, our entire team will be doing everything possible to protect your health and to make your stay as indulging as possible. For your personal health and safety as well as the health and safety of our employees, we have defined the following health and safety concept:

- In order to spend your stay with us at The Chedi Andermatt without any restrictions and to be able to use the entire hotel facilities, we kindly ask all persons aged 16 and over from 13th September 2021 onwards to present a Covid-19 certificate (vaccinated / tested / recovered) recognized in Switzerland/ EU and valid for your entire stay when checking in at the hotel. Further information on the Covid-19 certificate requirement and validity can be found [here](#).
- In general, since 13th September 2021, in all our restaurants, bar and lobby as well as in our The Spa & Health Covid-19 certificates for persons over the age of 16 are mandatory: the access is permitted only with a Covid-19 certificate (vaccinated / tested / recovered) recognized in Switzerland / EU and valid for the entire stay.
- In all public areas of the hotel a general mask requirement applies to all guests and employees. Children under the age of 12 are excluded from the mask requirement. During workout at our fitness room, as well as on the outside premises of the hotel and during consumptions at our restaurants, bar and lobby, face masks are not mandatory for our guests.
- Hand disinfectants have been placed in all public areas.
- In the area of all restaurants, employees are required to disinfect their hands every time after clearing dishes and tables or before serving food.
- All employees are wearing face masks and are required to disinfect their hands regularly or before serving another or new guest.
- Staff must strictly follow the recommendations and requirements of the Federal Office of Public Health and the management.
- Masks and gloves are available on request to all guests.
- The free access to our The Spa & Health Club is possible for our hotel guests from check in (3 pm) to check out (12 noon).
- Breakfast is served in our The Restaurant (buffet). If necessary and during peak times, we also open our The Library (buffet) or our The Japanese Restaurant for breakfast (served à la carte breakfast).
- We reserve two fixed seating times for dinner at our The Restaurant and The Japanese Restaurant during peak times.

- The health and safety concept will continuously be adapted to the latest recommendations and requirements of the Federal Office of Public Health and the cantonal guidelines.

As a further preventive precautionary measure to limit the spread of corona-virus, we kindly ask you to refrain from visiting The Chedi Andermatt if you have visited a foreign country with increased risk of infection during the last ten days ([see current list of the Federal Office of Public Health](#)), if you have not felt healthy within the last ten days or if you are currently suffering from fever, a cough or any other cold / flu symptoms.

For up-to-date information on safe travel and travel regulations as well as information on quarantine and [current entry requirements into Switzerland](#), please visit the websites of the Federal Office of Public Health and World Health Organisation. (Contact of the responsible cantonal authority of the canton of Uri: +41 41 874 34 33).

For any further questions you may visit our homepage (www.thechediandermatt.com/en/Covid-19). Should you require any further information you may of course contact us at any time - we remain at your entire disposal and thank you for your kind understanding.

We wish you a pleasant and relaxing stay with us at The Chedi Andermatt!

Warm regards

Jean-Yves Blatt, General Manager & The Chedi Andermatt Team